

- Do I need an account for zoom?
- Do I have to set up something on my account on my end before I can join a meeting?
- I need zoom for my online lectures
- Is it compatible w/ my device?

SAYS

- Installs the software to his computer.
- Follows teacher's instructions for setting up zoom
- copies meeting link
- familiarizes himself w/ home page interface before first meeting.

DOES



- What if ^{it} doesn't work on my device?
- What if I don't understand how the interface works?
- If I run into any issues will my teacher's be able to help or understand?
- I've never heard of Zoom before.

THINKS

- unsure
- hopeful
- Feels like he's navigating new territory

FEELS