

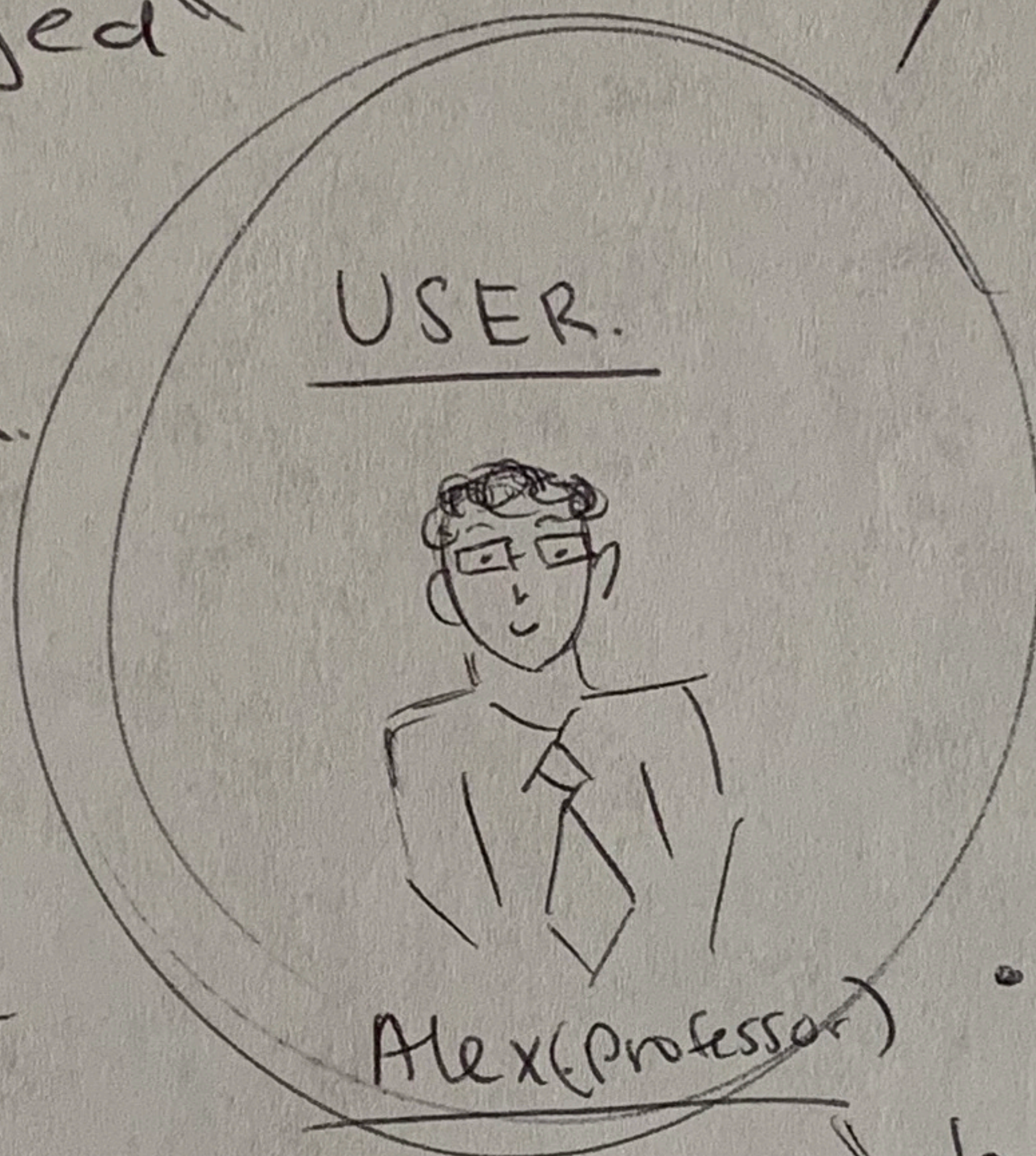
Empathy Map!

SAYS

- Blackboard is the main site being used where he works, so he should continue using it.
- Blackboard is confusing.
- Students are annoyed with projects before they even begin them.
- It is hard giving straightforward directions for assignments through Blackboard.

DOES

- Gives students assignments through Blackboard.
- Answers many emails from students who are confused.
- Tries to create more announcements to clear up projects for his students.



THINKS

- Assigning projects online is a waste of time if it makes the class more confusing.
- Blackboard is difficult to use and creates more problems than it solves.
- Students do not like his class because his assignments seem too confusing.
- Online classes are hard to teach primarily because of the online platforms associated with them.

FEELS

- Frustrated with giving out assignments in a way his students do not understand.
- Nervous to assign assignments because he knows he will get questions about how to find them.