

User Research Insights

“ I no longer receive messages from others outside my friends list no matter what I do to try and fix it.

“ The recent updates makes it difficult to change my profile pictures without using facebook on my computer.

“ Two separate apps is unbearable. Take us back to the simpler days. The app is unnecessarily busy.

“ I use this app to communicate with school mates but now we're looking to move to other apps because the group malfunctions & sometimes it's impossible to find the groups.