

See

Twitter, Discord & Tumblr using a single app

Friends making the switch to other apps

Difficulty with photos

Hear

Deleting and reuploading the app might help

Friends making the switch to other apps

Security problems with the company



Think/Feel

I need to send photos to families

Will I have to use a new app?

I should just build my own app

Say & Do

Contacting FB

Comparing other apps

Watching tutorials

Asking friends & family for help

Pain

No useful info when contacting FB

How can I transition to another app

Gain

Quality app with easier UX

Access to one app