

## Usability Testing Questions:

Name- Ali Vankurin

1. What is your age? 20
2. What is your current work status? Student
3. When was the last time you used this website/ app, and how often do you use it? I havent used this website but I have used other college websites before. This is my first time using this one.
4. What are your thoughts on the original Nyit website? I thought it was super hard to find what I was looking for. There was too much to look at and some things were repetitive.
5. How did you find this task? (1=very difficult, 5=very easy) 5 I thought the new design was super simple and easy to around.
6. How would you improve the process of the new website? I would add maybe some graphics
7. What parts of the web/mobile app did you like the most? Why? I enjoyed the colors and how simple it was.
8. What parts of the web/mobile app did you use the least? Why? I feel like there could be more added to the website and more elements.
9. What did you think of the interface? I enjoyed the interface.
10. Why will you keep using this web/mobile app? Why will you not? Yes I would continue, If I was

student at this school I would enjoy it very much it is super easy to navigate compared to the one I use!

#### Usability Testing Questions:

Name- Liz Jansen

1. What is your age? 52
2. What is your current work status? Employed;  
Mother
3. When was the last time you used this website/  
app, and how often do you use it? I use this  
website to look at billing information. I use  
it every other month I would say.
4. What are your thoughts on the original Nyit  
website? There is too much to look at and I  
always struggled finding the information I  
needed and I couldn't understand the  
navigations for certain things. I would spend  
several minutes clicking on each app just to  
find what I needed.
5. How did you find this task? (1=very difficult,  
5=very easy) 5 I really like how you can see  
everything and how now the apps are simplified  
into 6 instead of 25 different apps for the  
Nyit portal.
6. How would you improve the process of the new  
website? I would maybe add some images.
7. What parts of the web/mobile app did you like  
the most? Why? I enjoyed how straight forward

it was because in the past I have struggled a lot with this college website.

8. What parts of the web/mobile app did you use the least? Why? I Didn't use the faculty or student pages, thats more for students I feel like. It doesn't really apply to me.
9. What did you think of the interface? I enjoyed the interface it was super simple and just nice for a mobile app.
10. Why will you keep using this web/mobile app? Why will you not? Yes I would continue, this new design was way more straight to the point and less stressful. I wouldn't use it all the time because im not a student I only go on sometimes onto the webpage.