

## SCHOOL

- zoom creates a good classroom exp.
- mute mic & camera + share screen are sufficient opts. for a satisfactory class exp.
- all participants can be seen on one even when their cam is turned off. No one is on the side.
- Links, docs, & imgs are shared in chat during class: "It would be really helpful if you can look back at chats to reference that info. Once the meeting ends, all that info is gone".

## PERSONAL

- "I do not use zoom outside of school. When I talk w/ friends I use another platform."
- when you create a meeting you only get 40 mins.
- there's no option to have contacts saved on zoom. No feature for mutuals. zoom is only link-based. "I like the easy accessibility of being able to click on a person's name to call them. It's just much faster b/c they're right there."

## FEATURES

- chat: should be able to reference back to it. have a chat history
- contacts: have some sort of saved address book so you can easily call friends anytime. creates easier access to a person/chat