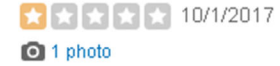
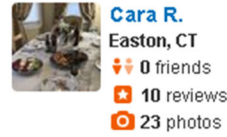
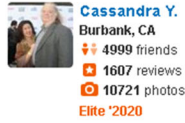
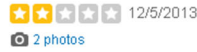


HAZAL



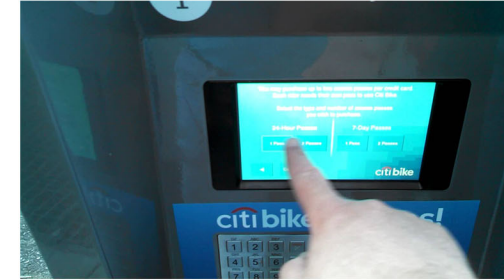
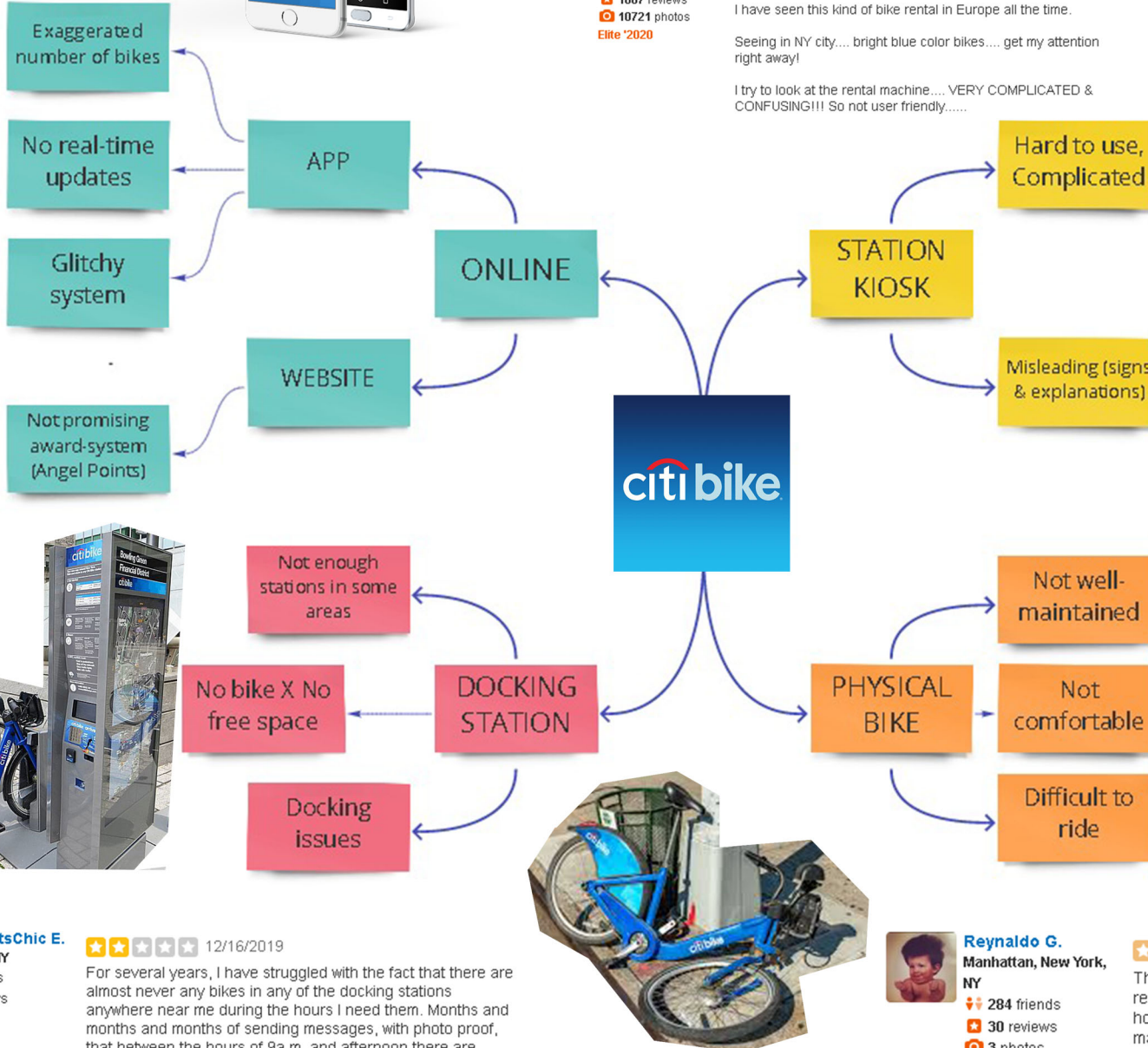
I will never ever rent a bike from this company again. I was charged a late fee that cost more than what I signed up for. Very misleading. Customer service is nonexistent.



I have seen this kind of bike rental in Europe all the time.

Seeing in NY city.... bright blue color bikes.... get my attention right away!

I try to look at the rental machine.... VERY COMPLICATED & CONFUSING!!! So not user friendly.....



12/16/2019

For several years, I have struggled with the fact that there are almost never any bikes in any of the docking stations anywhere near me during the hours I need them. Months and months and months of sending messages, with photo proof, that between the hours of 9a.m. and afternoon there are NEVER any bikes, in any of the stations within a 10 minute walk to me. It has become pointless to keep paying for a service that I am almost never able to use.



7/30/2018

These bikes are in really bad shape! This week so far I've rented two damaged ones. Bad wheels, bad coordination and horrible shifts! I don't know how often they perform maintenance on these bikes, but it seems that they are not doing the best job. Looking forward for more bicycle sharing systems in NYC that are way much better when it comes to the overall operations and maintenance of their main product, a bicycle.